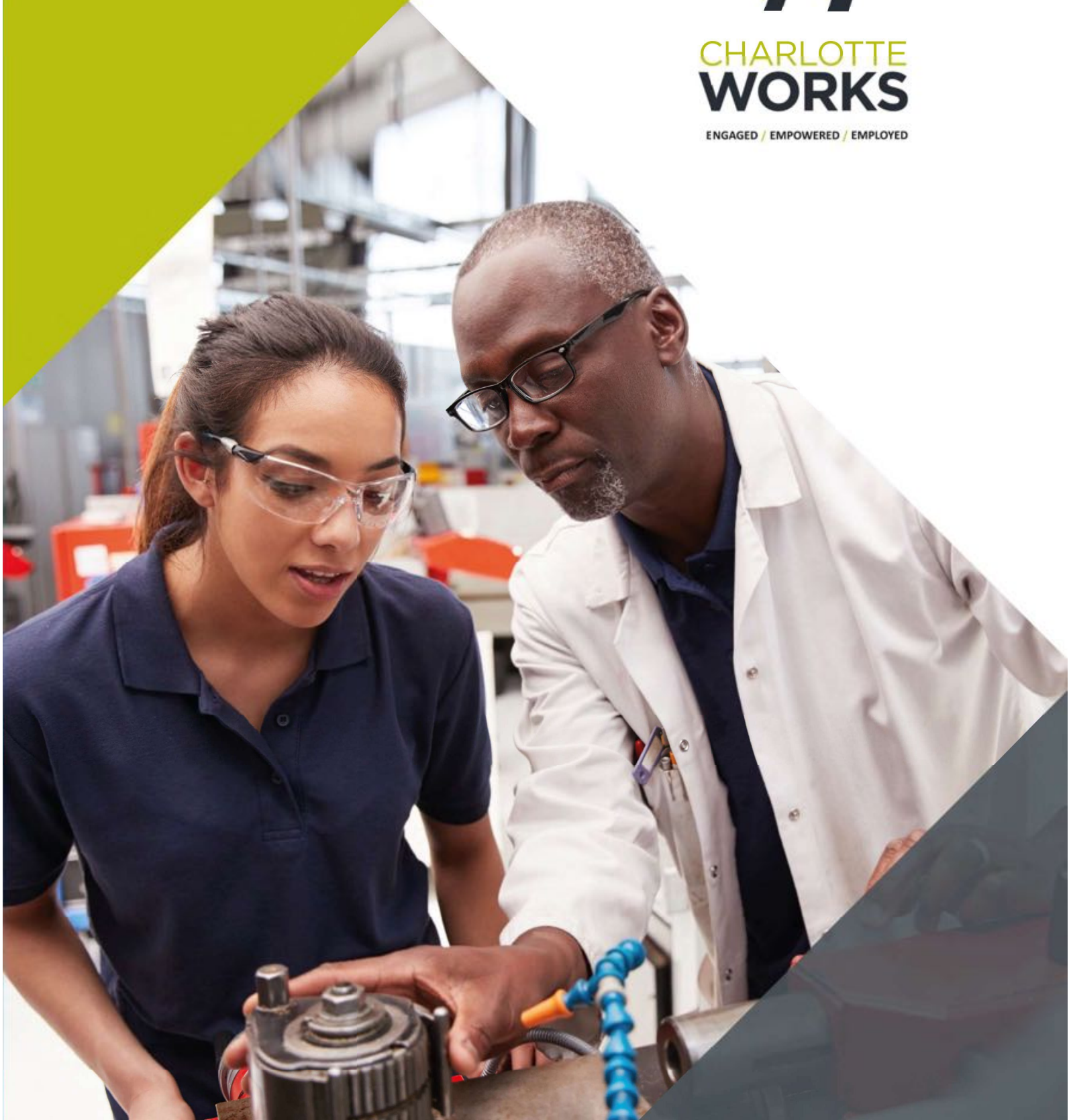




CHARLOTTE  
**WORKS**

ENGAGED / EMPOWERED / EMPLOYED



## Our Services



### Youth Services

- Program serves in- and out-of-school youth ages 16-24
- High School diploma/equivalency assistance
- On-the-job experiences including internships & apprenticeships
- Career pathway planning
- Certification & license scholarships

### Labor Market Data

- Unemployment & labor statistics
- Career planning tools & career pathway mapping
- Targeted industry research
- Skills gap analysis
- Data visualization
- Job postings data

**NC  
works**

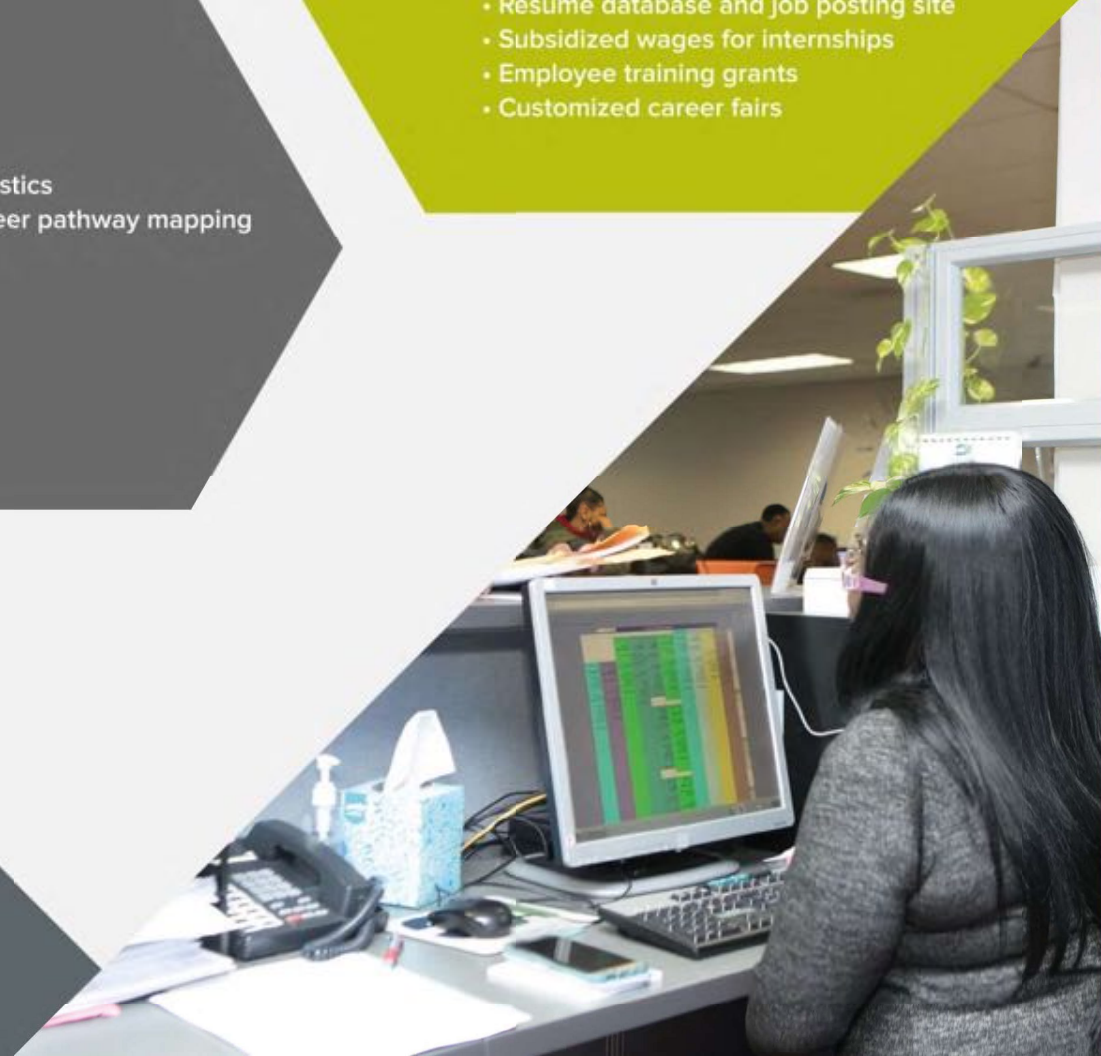
A proud partner of the  
AmericanJobCenter®  
network

### Adult Job Seeker Services

- Resume & interview workshops
- Career development workshops
- Career pathway planning
- Job referral assistance
- Essential skills training and coaching
- Certification & license scholarships
- On-site computers for job searches

### Business Engagement

- Access to our Talent Source Network (TSN) includes:
  - Customized talent acquisition assistance
  - Job posting board & resume database
  - Business needs assessments
- Resume database and job posting site
- Subsidized wages for internships
- Employee training grants
- Customized career fairs



# How We Work



## Staying on the Pulse of Workforce Needs & Innovation

### The Makeup of Our Board of Directors

At the helm of our decision-making and strategic priorities is our Charlotte Works' Board of Directors. Charlotte Works is led by a majority private sector board that includes industries such as healthcare, skilled trades, business and technology. We also maintain strong representation from the public and non-profit sectors in the areas of economic development, education, city, county & state government, labor and community-based organizations.







As the workforce development board serving Mecklenburg County, Charlotte Works leads the way in connecting job seekers and employers, providing skills training and work opportunities for youth and adults, analyzing and sharing data to educate the public on workforce needs, and aligning community partners around workforce initiatives to help make Charlotte-Mecklenburg a place of economic opportunity for all.

Charlotte Works oversees the NCWorks Career Centers and NextGen youth programs, and administers the Working Smart essential skills curriculum for job seekers.

**We empower job seekers by supporting their employment & education needs**

Charlotte Works, through the NCWorks Career Centers, provides job seekers with career information and guidance, access to education, and skills training which can lead to family-sustaining employment.

**We engage with businesses to help meet their talent & growth goals**

Businesses thrive when they have access to skilled talent to fulfill current or future needs. Charlotte Works helps businesses fill new positions and also helps to upskill existing employees through education and skills training opportunities.

**We lead the development of partnerships to support local workforce initiatives**

Charlotte Works strategically partners with economic development, business, community, city and county government, and education organizations to design workforce initiatives that prepare Mecklenburg County's workforce for the jobs of today and the future.

**We provide access to learning opportunities for youth & young adults**

Charlotte Works oversees several programs for youth and young adults to support their future career aspirations. Whether in or out of school, our NCWorks NextGen program is designed to help young adult job seekers remove the obstacles to employment through a variety of services, including career advising, mentoring, and leadership development.

**We support the economic viability of Charlotte-Mecklenburg**

Charlotte Works is helping to increase access to employment and skills training opportunities which leads to increased economic mobility and meaningful employment throughout the local workforce.



## Mission


Leading the development of a skilled and in-demand workforce by engaging businesses, aligning community partners, empowering and connecting job seekers to meaningful employment, and fostering inclusive economic growth.


## Vision


The Charlotte region is home to a thriving workforce system generating economic prosperity for all.

Services available at no cost.  
Equal opportunity employer.  
Program auxiliary aids & services  
available to individuals with disabilities.

[www.charlotteworks.com](http://www.charlotteworks.com)

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