Constituent Services

Office of

Congresswoman Alma Adams, Ph.D.
NC-12
How can we help you?
Dealing with Federal agencies can be confusing, frustrating and overwhelming. The Office of Congresswoman Adams can assist constituents of NC12 by:

- Requesting information or a status report regarding a claim or a filed complaint from a federal agency on a constituent’s behalf.
- Intervening on a constituent’s behalf to help insure administrative processes are followed.
• Helping to obtain military records

• Tracking a misdirected benefits payment

• Helping to ensure that every possible remedy is considered.

• Urging consideration of a matter based on the merits of the case.
We often provide assistance in the following areas:

Social Security Disability (SSDI), Supplemental Security Income (SSI), Medicare, Medicaid, and federal pension concerns

VA claims and military service issues
Immigration, asylum and citizenship issues

IRS problems and other federal tax concerns

Federal student loan issues
Passport and State Department inquiries

Mail delivery and service problems

Federal workman’s compensation, EEOC, federal pension & Americans with Disabilities Act inquiries

We can request that an agency expedite your case if you meet the agency’s expedite criteria
• Influence an agency to make a favorable decision

• Intervene in matters that are, have been or may be before a court of law

• Intervene in local or state government matters
Other Constituent Services:

- Presidential Greeting
  Our office can assist you in obtaining a greeting from the President for an 80th or higher birthday, for babies within a year of the birth date, for a 50th or higher wedding anniversary, for recognition of an Eagle Scout or Girl Scout Gold Award or for a retirement greeting for 20 years of service or longer.

- U. S. flags can be obtained through our office at prices ranging from $9.25 to $110.00

- Federal Grants
  Our office informs non-profit organizations of federal funding sources.

- US Military Service Academies
  Each year the Congresswoman nominates qualified high school seniors from NC12 for appointment to the U.S. Military, Naval, Air Force and Merchant Marines Academies.
If you are planning a visit to Washington, DC, our office can assist you with obtaining tickets for tours of the White House, the Capitol, the Bureau of Printing and Engraving and the FBI building.

College students who reside or attend schools in NC12 may apply for internships in the Charlotte or Washington offices.

Each spring, our office sponsors a high school visual art competition to recognize and encourage artistic talent in the nation. The winning artwork is displayed along with winning entries from across the nation in the Cannon Tunnel.
For assistance with an issue involving a Federal agency: send an email via Congresswoman Adams’ website at: https://adamsforms.house.gov/contact/

Call, our Charlotte District office at 704-344-9950 and ask to speak to a Constituent Services Representative or send a letter addressed to:

The Office of Congresswoman Alma Adams
801 E. Morehead Street, Suite 150
Charlotte, NC 28202

For more information about other services go to adams.house.gov or you may call one of the offices.
Office Locations

Washington, DC

2436 Rayburn House Office Building
Washington, DC 20515-3312
Phone: 202-225-1510
Fax: 202-225-1512
Hours: 9:00 AM-6:00 PM Monday-Friday

Charlotte, NC

801 E. Morehead Street, Suite 150
Charlotte, NC 28202
Phone: 704-344-9950
Fax: 704-344-9971
Hours: 9:00 AM-6:00 PM Monday-Friday

We stand ready to assist you!
Adams.House.gov